

Project REVERTER

Life programme



Greetings from the REVERTER project team!

We are thrilled to share our inaugural REVERTER project newsletter with you, filled with great pleasure and excitement. Over the course of 11 months, our dedicated consortium has diligently worked on multiple tasks aimed at project launch, generating initial results, and achieving our first two milestones.

Speaking on behalf of our project team, we extend our heartfelt gratitude for your interest in our project. We eagerly anticipate the opportunity to meet you at one of our upcoming events, collaborate with you, and trust that the project outcomes will prove valuable to your endeavors.

Project's REVERTER team

1st newsletter
OCTOBER, 2023

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Glimpse into some of our achievements



Our team has hosted more than 40 meetings and networking events with stakeholders and policy makers



Our team participated in 12 national conferences and 1 international conference.



The first two milestones have been reached. We have submitted 2 public deliverables.



Our partners participated in 2 webinars and workshops.



We have successfully launched 4 Digital One-Stop-Shops and REVERTER Hub.



More than 150 publications in media (newspapers, news portals, radio and even TV)

REVERTER team during public events



+40

Our partners have organised 40 networking events



Our team has represented REVERTER in 12 events.



Most of events were in Greece



1st milestone reached!

To facilitate seamless collaboration and streamline our workflow, consortium partner BLink has adhered to internal project management guidelines and has also compiled a comprehensive handbook while establishing a shared dashboard.



2nd milestone reached!

In a close collaboration, we managed to reach the first two milestones of the project. **2nd milestone - REVERTER Hub and Digital OSSs launched!**



REVERTER Hub

The primary objective of our communication and dissemination activities was to establish the REVERTER Hub, which facilitates our communication with policy-makers, stakeholders, and EU citizens as we can there demonstrate everything that happens in our 4 pilots, how the project is going, what are the results and how you can use them, what we plan to do and more...

Digital-One-Stop Shops

Tailored to engender engagement among the inhabitants of specific regions within the pilot areas, along with ambassadors, local communities, stakeholders, and policy-makers, these digital platforms act as pivotal OSSs for information dissemination.

Beyond their immediate utility, the knowledge gleaned from the performance of these platforms will be leveraged to formulate recommendations for regions aspiring to establish their own Digital One-Stop Shops. In this manner, the REVERTER project not only addresses energy-related challenges but also serves as a model for the prospective launch of analogous digital platforms across diverse geographical contexts.

[Learn more](#)



Co-funded by the
European Union

Results from survey in Greece available

The survey was designed and implemented by the three Greek partners of the project, i.e. NTUA, EKPIZO and CRES, with the aim to map the energy needs of vulnerable households and identify the direction of future energy saving measures to reduce their energy costs. In total, about 500 completed questionnaires were collected between May 25th and June 30th, 2023, via an online surveying platform targeting mainly households residing in Athens Urban Area (also known as Greater Athens).

Energy affordability and challenges: A closer look at vulnerable household struggles in Athens Urban Area

[Read the article in English](#)

[Read the article in Greek](#)



$\frac{1}{2}$

About half of households claim inability to keep their houses adequately warm or cool.

About one-fifth of the households report arrears on their energy bills and about 5% said that their electricity/gas supply was disconnected during the last 12 months.

$\frac{1}{5}$



80%

Have cut back on electricity usage, 75% on heating, and 50% on hot water to manage energy costs over the last year.

About one-third of the households report health issues related to inadequate heating and/or the presence of high moisture in the house.

$\frac{1}{3}$



36%

Spend over 10% of their net income on energy services.

10%

Pay over double the national median of their income on energy bills, while 7% spend less than half the national median.



Highlights from REVERTER consortium partners



NTUA

Prepared the global methodology. Analysed data from EU SILC and HBS surveys to identify energy poverty hotspots.



EKPIZO

Was very active in promoting the project in Greece through press releases (newspapers, radio, TV, bloggers), events, meetings and social media. EKPIZO had several meetings with municipalities in Athens and they are willing to support us in our activities. Two of them informed us that they are considering to create "one stop shop" in their premises.



ISR

The SOTA assessment has been quite challenging in a scenario of ongoing energy policy developments but strong efforts are being channelled to release an insightful and lighthouse report.



Green Synergy Cluster

Leads the activities related to the implementation of the REVERTER roadmaps. GSC took part in the creation and supports the operation of the OSS - Brezovo, including the creation of a training programme. Together Municipality of Brezovo we organised regional stakeholder event for citizens to present opportunities funding of implementation of RES in households and performed social survey in the pilot.



CMC

As the local Pilot Leader and OSS operator, efforts have been put on the engagement of the Municipality staff, towards the field work in the social housing, as well as the engagement of local media for project dissemination.



REA

Established regional Stakeholder Network has been established, conducted social survey in Riga, Latvia, operates the OSS (that was already established)



WIT Berry

Created visual identity and communication strategy for the project. Developed REVERTER Hub and 4 digital One-Stop-Shops.



We have started to engage with Energy Ambassadors

The role of Energy Ambassadors in REVERTER project will be to provide personalized advice to representatives of vulnerable households with an aim to help improve their quality of life by enhancing the comfort levels in their homes and reducing energy costs. This valuable support can make a significant difference in the lives of those facing energy-related challenges.

To engage with Energy Ambassadors:

- Dedicated landing pages are created in each digital OSS
- Social media campaign is set
- REVERTER Hub provides information
- Each of the partners will do their effort to use their contacts and networks to engage with potential energy ambassadors
- Specific training will be set

Are you interested in becoming REVERTER Energy Ambassador?

We are inviting everyone who is willing to be part of our mission to learn more about the role of Energy Ambassadors in the following countries / regions. These are the pilot areas of the project. Thus, for the moment only people who live/work in these areas can become Energy Ambassadors.



Become REVERTER Energy Ambassador in Brezovo, Bulgaria: [Link](#)



Become REVERTER Energy Ambassador in Athens, Greece: [Link](#)



Become REVERTER Energy Ambassador in Riga, Latvia: [Link](#)



Become REVERTER Energy Ambassador in Coimbra, Portugal: [Link](#)



Thank you for being interested in project
REVERTER updates!

If you have any other ideas, suggestions or
comments, please do not hesitate to contact us!

linda@witberry.lv and/or guna@witberry.lv



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